Personal Touch
Following God’s Example
By Pastor Henrik Sonntag

As a Lutheran pastor, I am continually aware of the miraculous works that God can accomplish through us. Having been born in Zwickau, which was then located in East Germany, I grew up under communism and saw the fall of “the wall” when I was in high school. I am thankful for the ministry of the Church during a time of oppression, and consider myself fortunate that God found me in the midst of communism through the faith of my grandmother. To me, this is an example of how God reaches out to us through the people around us.

When I became the pastor at St. Paul’s Lutheran Church in Glenside in 2009, I was introduced to Lutheran Disaster Response – Eastern Pennsylvania (LDR-EPA), a branch of Lutheran Congregational Services, which had been working with several other organizations in the area. Almost immediately, our congregation saw the potential to create a fundraising event to support LDR-EPA’s mission to help people recovering from a disaster.

With our faith’s roots in Germany, the concept of an Oktoberfest instantly became obvious. As a German, I find gratification and am thankful for all our volunteers who put so much hard work into ensuring the event’s authenticity.

Now, more than ten years on, our Oktoberfest has become one of the largest events in Glenside, drawing people from throughout the area. Families come to enjoy festive drinks, food, and games from local vendors and breweries. Since its foundation, we have successfully raised more than $161,674.00 for LDR-EPA, while members of our congregation continue to give their time to long-term recovery efforts such as Camp Noah, which teaches resiliency skills to children recovering from disaster through fun and engaging activities.

The good works put forth by LDR-EPA are living demonstrations of walking with others through times of struggle, just as our Lord Jesus walks with those encountering difficulty.

When there is a crisis, such as flooding in Susquehanna County, or a massive storm such as Hurricane Maria, LDR-EPA is always quick to respond. Whether a tragic event is at our doorstep or in far off reaching places, they engage congregations and communities to give back to assist people in need.

What’s more, is that their support continues long after the initial disaster. While other organizations may be in a disaster zone for weeks, months, or more, Lutheran Disaster Response often stands by recovering families for years after these tragic events.

For many recovering from disaster, such as the thousands of people displaced from Hurricane Maria, piecing lives back together is not an instantaneous process. Here we are, several years later, and the storm continues to take a toll. Fortunately, LDR-EPA continues to be a resource for those who lost homes and jobs, and who continue to go without basic common necessities.

This is why the St. Paul’s congregation continues to support LDR-EPA – because their work embodies the principles of our Church. Jesus called upon us to love and care for one another, to give charitably to those in need – to touch one another’s lives. Every day, we see that lived out by Lutheran Congregational Services and Lutheran Disaster Response – Eastern Pennsylvania.
Up Front

Greetings from the President

Liberty Lutheran enjoyed another banner year in 2019. Thanks to the dedication of our donors, and the inspired support from the people we serve, we’ve been able to strengthen our position as an industry leader. What’s more, our staff is second to none and has been instrumental in meeting our high customer service standards, positioning us as a world-class organization.

Throughout the past year, our affiliates have endeavored to create programs and services and pursue projects that have depended upon the personal touches of many individuals. Within this issue of At Liberty, we share how these contributions have made an impact.

In adding a personal touch to a fundraising campaign, a project, an event, or a program we give a part of ourselves and create a stronger connection with what Liberty has to offer. This is a defining aspect of world-class excellence. We don’t settle for simply establishing such efforts, we invest ourselves in them and make them our own – we are connected to them.

I am grateful that you continue to connect with Liberty Lutheran and our family of services. The many ways in which you continuously contribute and support our organization has positively impacted nearly 36,000 individuals in 2019, which is an additional 2,000 more people than in 2018.

When I reflect on this past year, I continue to be in awe of what our family of services is able to achieve thanks to your continued support. Reflecting on this, I have a renewed faith and confidence for the future and our ability to serve our residents, members, patients, and their families. Thank you for adding your personal touch, and for helping us fulfill our mission to faithfully accompany others during their life journey.

Luanne B. Fisher, PhD
President and CEO, Liberty Lutheran
For many older adults, retirement isn’t just a time for leisure – although there’s plenty of that to enjoy at The Manor at York Town – it also presents opportunities to give back and serve others. This is particularly true for Elisabeth Robbins, who was among the first residents to move into the community in 2003.

“I’m not the type to kick up my feet. When I told my friends and family that I was considering retirement, they said ‘You’re going to hate it,’” Elisabeth says with a smile on her face. “I’ve always been an active person. I was a mathematician. I graduated from college and I got a job with General Electric. It was in the late 1950s during the Cold War, and I worked on nose cones for intercontinental ballistic missiles. I also worked on spaceships, including the first craft we sent up. After that, I went to Philco Ford and worked on the first color television sets. Then I went with Univac and did a lot of different things, including working on the storm sewers in San Francisco. So settling down was never an option for me.”

Building on such a prolific career, Elisabeth now dedicates her time and energy to helping underserved Native American communities. For the past six years, she has organized a community clothes collection for Americans for Native Americans (ANA).

“The connection to ANA is slightly personal to me because my great-grandmother was Mohawk, and my husband’s grandmother was Tuscarora. When I found out about the organization, it really interested me,” Elisabeth shares. “Several years ago, around the time I found out about ANA, we had a community meeting of Manor residents. We wanted to do something for a charity but nobody had any ideas. So I suggested we collect clothes for Native American children.”

“The collection goes to children on the Navajo and Zuni Reservations in Arizona and New Mexico, and the need varies from year-to-year,” Elisabeth explains. “One year there was a need for boy’s clothes. Another year, there was a request for baby items – clothes, diapers, shampoo, cream, you name it. It’s really striking what they need, and it makes you realize that you’ve been fortunate and have the power to make a difference.”

As an independent living community, The Manor offers opportunities for residents to remain active with a fulfilling sense of purpose through giving back and touching the lives of others.

“The collection seems to get bigger and bigger. The last several years have been fantastic. We have a great community here that keeps us active and involved,” says Elisabeth. “I seem to be busy all the time.”
A fitting name, Inspiration Café continues to be Artman’s quaint and cozy relaxation retreat where residents, family, and staff, exchange friendly conversations over comforting, sometimes caffeinated, refreshments. Every Wednesday morning, Inspiration Café is full of joy and reminiscence, as memory care residents share smiles and laughter in Artman’s extra-ordinary music therapy program.

Extra-ordinary is the word that Music Therapist, Sarah Biedka, likes to use to describe the community at Artman. As Sarah engages residents from all levels of care in music therapy programs, she provides opportunities that benefit their well-being in innumerable ways. In fact, according to the American Music Therapy Association, music therapy can increase self-awareness and sense of control, reduce anxiety and stress, promote emotional connection, enhance memory, and improve communication.

Ready to make every Wednesday extra-ordinary, Sarah and memory care residents gather around the piano, preparing to benefit their health and well-being. Sarah begins her program by connecting music to geographic locations. Unraveling a map across Inspiration Café’s table for memory care residents to ponder, Sarah asks the places they’ve been to throughout the U.S. and residents reply with the various cities they recall visiting throughout their lifetime.

Sarah points to the place on the map they currently reside. “We’re here in Ambler,” she says. Reflecting on the differences between the places residents have been from past to present, Sarah says much of her memory care music therapy programs center around reminiscence. “I use reminiscence as a way for residents to understand who they used to define themselves as, and who they are now,” she explains.

As Sarah guides the program along, she prompts memory care residents to be present in the moment. Playing the song, “Oh What a Beautiful Morning,” memory care resident, Jenny, smiles as she stands beside Sarah at the piano, waving her hands and singing along.

“Did you have a beautiful morning?” Sarah asks Jenny. Jenny excitedly replies, “Yes!” Sarah asks, “What was beautiful about it?”

“People treat me so nicely,” Jenny says as she smiles. Another memory care resident, Betty, chimes in, "I had a beautiful morning," she says. "What was beautiful about it?" Sarah asks. Betty kindly answers, "All of you people!"

Familiar tunes bring feelings of comfort and joy as memory care residents shape an understanding of their personal identities while being an important part of their community. “My motivation has been to make sure that regardless of your context in life, you always receive an outstanding level of compassionate care.” With compassion as her driving source of motivation, Sarah continues to spread light, laughter and a sense of belonging throughout the community at Artman.
In September, The Village at Penn State celebrated the completion of an eagerly anticipated project – Palmer Park. Thanks to the support of our generous donors, residents, staff, and partners, the Park has become a hub for activity, reflection, and relaxation.

Personal touches were added by supporters to memorialize their support for the project, and to remember loved ones. These personal touches came in the shape of engraved bricks, a grand clock, a fountain, and more.

Designed by the Arnold Palmer Design Company, the park’s development was announced in the summer of 2013 and features a village green for group activities and entertainment, beautifully landscaped pathways, fountain, fire pit, bocce court, and a putting green.

“I love to golf, and I haven’t been able to get to a course for the last year. The addition of the putting green has been tremendous,” Anneke Fleming, a resident, shares. “I had missed playing golf, but now everything is so convenient. It’s all laid out for us. The holes even have special cups that catch the ball, so we don’t have to bend down too far to get it, which is great for the residents.”

For Anneke, who has lived at The Village for more than six years, Palmer Park is a fabulous addition. “I was elated when I found out about Palmer Park,” she says. “It has turned into something so wonderful. I remember turning to my husband and saying ‘This is beginning to look like a country club.’”

Palmer Park, a first-of-its-kind park and gardens, reflects the beauty and vibrancy of The Village.

Palmer Park offers beautiful walkways, a putting green, and commons space for activities and gatherings.
For residents like John and Veda Kay Black, Palmer Park is the perfect place to enjoy time with their grandchildren. “We’ve used the village green in the park to play croquet with our grandchildren. I’ve also played some golf with one of our grandchildren. It’s a great addition for our family, and the entire community,” John says.

“We really enjoy walking in the park after supper. If the evening is cool, we’ll gather around the fire with some of the neighbors. It’s a wonderful way to end the day,” Veda Kay shares. “We’ll also just knock on a neighbor’s door and say ‘Come out and play some bocce.’ The Park has definitely added to the lifestyle and options here.”
"I was introduced to Reiki in October of 2017 following the passing of my father," says Ceria. "After regular self-treatment, I noticed a huge change in my feelings of depression, loss, and the grief I had been experiencing before."

"In the same way, I have seen a complete turnaround in clients who were experiencing deep depression and grief from losing loved ones of their own. I have clients who receive Reiki to open, clear, and balance their chakras from past traumas. This balancing helps with everything from mental clarity and inner peace to body pains, relaxation, and even creativity." Reiki is a holistic, gentle addition to medical therapy where the therapist channels beneficial energy into the recipient.

Colleen Eppinger, the volunteer coordinator with Liberty at Home, has witnessed Ceria’s work in action. Andrea, a patient of Liberty’s, was unable to sit up on the side of her bed due to chronic pain in her legs. "I was there when Ceria performed Reiki on Andrea," Colleen explains. "She quickly relaxed, and you could physically see where energy in her body became unblocked via muscular response. After the session, Andrea was able to sit up on the side of her bed and regain her balance."

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Prior to treatment, Ceria will discuss with patients what Reiki is as well as what specific areas that they would like to focus on in their sessions. No doubt it is Ceria’s empathetic touch that puts recipients at ease to try this ancient Japanese practice. By offering her talent and compassion to those on hospice, Ceria is impacting lives through her Reiki therapy and bringing positivity to every home that she visits.
On October 19th, the West Philadelphia Senior Community Center held its first Monte Carlo Night raising money to benefit its members through additional programs that promote the social, physical, and spiritual wellbeing of older citizens in Philadelphia. Rather than fall back on the formats of events from previous years, the leadership at the WPSCC brought a new level of decadence and fun to the evening. Guests were invited to choose from a plethora of casino-style games including slot machines, roulette, craps, and blackjack. Once winnings were secured, everyone was ushered into the dining area for a delicious dinner of breaded chicken, salad, and hand-crafted cocktails. A three-piece jazz band set a dulcet tone in the background.

“We were extremely pleased by the turnout,” says Rose Richardson, executive director for the Center. “Especially with the event being the first of its kind, the response will do a whole lot of good for the community center as well as its visibility.”

“Everyone here did so much to make the event their own,” adds Patrice Rhodes, administrative assistant for WPSCC. “There was a lot of time and care put in, and I think that shows.”

Time and care appear to be understatement—an ice sculpture, donated by a local Philadelphia business, gleamed from the center of the gaming floor throughout the night. Donors from the neighborhood, including the Philadelphia Corporation for Aging, came out for the evening as well and were welcomed with the WPSCC’s usual hospitality and cheer.

“It felt so much like a real casino!” says Helen Bundy, an active member of the community center. “I could have played games all night if they would have let me. I have been a member at the center for over twelve years, since they started, and never seen anything to this level. People ask me what I do with my retirement, I tell them I head to the center and have never come up short on things to keep me interested.”

The West Philadelphia Senior Community Center is truly a place where personalities, care, and passion are given their stage to shine, especially during events like the Monte Carlo Night fundraiser.
Surrounded by the tranquility that flourishes in Little Mary’s Azalea Garden, the Paul’s Run unity mosaic brings memories of togetherness and joy to all of those who call this community home. October 16th marked the official unveiling of this beautiful work of art, when residents, volunteers, staff, friends and family celebrated the completion of a masterpiece that will forever bring the community of Paul’s Run together.

As the curtain dropped to reveal this remarkable mosaic for the very first time, smiles brightened and joy filled the air. At the celebration following the unveiling, residents who worked alongside one another on the mosaic took center stage to share their sentiments and pride. Resident Crista McGill expressed feelings of gratitude and faith. “It is truly amazing that we could come together and believe that this would eventually be something great. We trusted one another and had faith that each part would amount to something beautiful, something wonderful,” Crista says.

As the many broken bits of glass and ceramic items came together to make one momentous work of art, the people of Paul’s Run came together too. “It was a time of true joy,” Sister Norbert says, a resident of Paul’s Run who spent many hours working on this special project. “We all have down days from time to time. It is good to give each other hope and to help one another,” she says smiling at the friends beside her.

Pat Gallagher, the local artist who designed the mosaic, says that she will always cherish the stories shared and memories made while working with this community. “I leave a concrete piece here for you and each day you have a new memory when you admire it.”

“There are so many tiny treasures and little gifts that you all have shared with me, and even though I was considered the teacher, I have learned so much from all of you,” Pat says to the friends, families, and neighbors of Paul’s Run who helped create this wonderful work of art.

With over 105 friends, families, and neighbors throughout the community coming together to complete this project, each individual listened, shared, and learned from one another. The Paul’s Run Unity Mosaic now resides in Little Mary’s Azalea Garden where the friends, families, and neighbors of Paul’s Run who pass by and gather, admire its beauty and the many memories that continue to bring this community together.
Left: Artist, Pat Gallagher, admires the beautifully finished mosaic hanging in Little Mary’s Azalea Garden.
My Crown is in My Heart

Each Friday afternoon, The Hearth’s modern movie theatre takes a step back in time as residents of The Shakespeare Club gather together to explore plays written by one of the world’s most famous dramatists. Delving into cherished classics, and reading new Shakespeare plays each month, members of The Hearth’s Shakespeare Club greatly enjoy their weekly get-together’s, and the banter between their Shakespearian discussions is always engaging.

Many of the club members joined the group because they wanted to further their Shakespearian knowledge. “I only read so much of Shakespeare in high school,” says club member and resident at The Hearth, Mary Carbone. “I really just wanted to expand my horizons.” Resident, Grace Lewis, notes that she had a wonderful professor in college who heightened her interest in the notorious writer, and she’s happy to revisit the plays of her past.

All together, the ladies of The Shakespeare Club have read 15 plays in total, and for the most part they’ve enjoyed every one of them. From Othello to The Taming of the Shrew, club members have read numerous character roles in a variety of genres including comedy, romance, and tragedy.

“It’s very intellectually stimulating,” says club member, Nancy Partridge. “And of course, fun,” she smiles. “It’s really about the company,” Grace adds. “We enjoy spending time together and we can comment and laugh when Shakespeare might get racy or taboo.” Mary nods her head in agreement chuckling from across the room.

The Shakespeare Club is pleased to have finished their most recent play of King Henry VI, as it concludes their series in reading both the fourth and fifth plays previously. “The King Henry plays were tough,” Nancy remarks noting the tragedy that takes place, but Shakespeare’s balance of compassion and ferocity in the character of King Henry VI provides for an entertaining read.

In one of the play’s most famous lines, King Henry VI says, “My crown is in my heart. Not on my head.” The ladies of The Shakespeare Club wear their crowns in their hearts as well, as they enjoy sharing their unique perspective on Shakespeare’s plays, and bringing their personal touch to every meeting.

Although the group enjoyed reading the various King Henry plays, they’re seemingly ready for a different genre. “I think it’s time for a comedy,” Nancy says. Nancy suggests reading Much Ado About Nothing for the group’s next play, and they all sound enthused with her idea.

As the ladies look forward to a lighter plot in Much Ado About Nothing, the complexities of Shakespeare continue to bring this group together. And the meaningful friendships they’ve formed along the way continue to strengthen and grow.
“Lay Eucharistic Visitor Training is a side to ministry that we take for granted, but one that so many people desperately need,” says Sandra Brown, pastor at Peace Lutheran Church of Bensalem. She speaks with a warm respect for those who help to extend the hands of the church through the training. These classes impart the knowledge and resources needed for attendees to administer the sacrament of communion for all who wish to partake—particularly those who are unable to make it to church services due to health reasons.

“By training others, we are able to keep up relationships with those who could be easily overlooked or forgotten. It means so much to them, and I think it has a profound impact on those who administer the sacrament as well,” Sandra adds.

Lay Eucharistic Visitor Training is funded by Liberty Lutheran and includes a history of communion, its significance, and role-playing exercises so that participants may become accustomed to the tradition. After training, graduates are sent into the field and quickly find themselves connecting with people at all stages of life.

“Participants in the program will frequently find themselves meeting recipients in hospitals, personal care centers, and especially their own homes,” notes Julia Menzo, director of community outreach at Lutheran Congregational Services. “This allows for relationships on a more spiritual level that really brings a sense of holiness to what can otherwise be a mundane or difficult world.”

Teresa Fry, a volunteer who has been serving for several years now comments: “We have developed strong and meaningful relationships with our seniors who can’t come to church. Communion is very important to them, and it helps each one feel connected to their church and to God.”

Sandra Brown reports that Lay Eucharistic Visitor Training seminars are offered up to two or three times a year based on demand, and that she is happy to see so many people willing to step into the role.

“Our job is to train those entering others’ homes to look for indications that person is being taken care of. We want to prepare them to seek out the right people so that those in vulnerable situations can be taken care of,” adds Sandra Brown.

With so many volunteers bringing compassion to every house or hospital they visit, there is a tangible sense of love and dignity shared by all who have gone through the training.
### Revenue

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<th>Source</th>
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<td>Wellness</td>
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<td>Other</td>
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<td><strong>Total Revenue</strong></td>
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### Expenses

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<td><strong>Total Expenses</strong></td>
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### Change in Net Assets

- Loss from Operations: $1,659,385
- Net Gain on Investments: $1,537,750
- Other Contributions: $768,055
- **Total Change in Net Assets**: $646,420
Liberty’s Mission in Action
Fiscal Year July 1, 2018 - June 30, 2019

Revenue by Family of Service

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<thead>
<tr>
<th>Liberty Communities</th>
<th>Liberty Life Services</th>
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<tr>
<td>37% Paul’s Run</td>
<td>9% Liberty at Home and Liberty Hospice</td>
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<td>23% Artman</td>
<td>2% LCFS</td>
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<td>17% The Village at Penn State</td>
<td>&lt;1% Lutheran Congregational Services</td>
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<td>9% The Hearth at Drexel</td>
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<tr>
<td>3% The Manor at York Town</td>
<td>&lt;1% Liberty Lutheran Foundation</td>
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Building Resilient Individuals & Communities

Volunteer Contributions

995 Total Number of Volunteers

$635,267 Total Estimated Dollar Value of Volunteer Hours Served

Total Lives that Liberty Impacts through:

8,972 Direct Service

25,969 Community Outreach

995 Volunteers

35,936 Grand Total

Organizational Dollars to Continue Services where Shortfalls Exist

$900,234 Benevolent Care

$11,610,315 Unreimbursed Medicare and Medicaid Costs

$35,122 Social Service Subsidies (LCFS and LCS)
We are deeply grateful to all of our donors and have listed those who contributed $100 or more during our last fiscal year. We also acknowledge those of you who made your gifts anonymously and are not listed on the following pages.
$25,000 AND ABOVE

$10,000 – 24,999

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Mr. and Mrs. James H. Brenneman
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Mrs. Mary Ellen Hostetter
Mr. and Mrs. Robert W. Keddie, Jr.
Northeastern Pennsylvania Synod - ELCA
Dr. Keiko M. Ross
Sodexo Senior Living
St Paul Evangelical Lutheran, Church Glenside
Mr. and Mrs. David W. Stettler

$5,000 – 9,999

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Mr. Charles M. Gingrich
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Mr. and Mrs. Chuck Krueger
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Mrs. Linda M. Morrow
St John Lutheran Church Emmaus
St John Lutheran Church Nazareth
Thrivent Choice Dollars
Trust of Joanna B. F. Schlechter
West Berks Mission District

$2,500 – 4,999

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